

UNIVERSITY HOSPITALS OF LEICESTER NHS TRUST

REPORT TO: Health and Wellbeing Scrutiny Commission

REPORT BY: Director of Clinical Quality

DATE: 21st April 2016

SUBJECT: Draft Quality Account 2015/16

1.0 Introduction

- 1.1 Quality Accounts (QA) are annual reports to the public from providers of NHS healthcare about the quality of services they deliver. There is a legal requirement under the NHS (Quality Accounts) Regulations 2010 for all bodies who provide, or arrange to provide (sub-contract) NHS services to produce a Quality Account. This is the seventh year that we have been required to produce a QA.
- 1.2 The aim of a QA is to enhance accountability to the public and engage the leaders of an organisation in their quality improvement agenda. These reports are for the public and report on the quality of services looking at the three domains of safety, effectiveness and patient experience.

2.0 Structure and Content of Quality Account

- 2.1 The contents of the Quality Account is informed by Department of Health guidance (toolkit) and regulations. The toolkit has not been updated therefore the content remains largely unchanged however a letter to Chief Executives regarding 2015/16 reporting arrangements is attached at Appendix I.
- 2.2 The toolkit includes the requirement for further mandatory statements following each of these NHS outcome indicators.
- 2.3 A draft of the Quality Account is attached at Appendix II. 2.4 Although every effort has been made to populate the first draft as much as possible some further (end of year) information is required. This will be updated as soon as the information is available.

3.0 Priorities for Improvement 2016/17

- 3.1 Each Quality Account must include priorities for improvement for the forthcoming year under each of the following headings; patient safety, patient experience and care. These priorities are those identified in the 2016/17 Quality Commitment and are included in the draft Quality Account.

4.0 External Assurance of the Quality Account

- 4.1 External audit of Quality Accounts is a national requirement. KPMG will be providing a limited assurance opinion in this respect. External audit colleagues review the Quality Account against a checklist to ensure the format / content follows national guidance and also perform testing against indicators in the NHS outcome framework table (FFT and VTE this year).
- 4.2 There is a statutory requirement to share the Quality Account with the following; local Healthwatch, CCGs, Local Overview and Scrutiny Committee, who are offered 28 days to provide commentary.
- 4.3 These commentaries will be included in the final draft of the Quality Account presented to the Trust Board in June.

5.0 Conclusions/Recommendations

- 5.1 The Health and Wellbeing Scrutiny Commission are invited to review the Quality Account and provide feedback by Tuesday 10th May.